



...quality work done right the first time.

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2 Jan 2008  
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1. Was your initial call for an appointment handled promptly and efficiently?

Excellent

Average

Poor

Comments: \_\_\_\_\_

2. Did you find our estimator helpful in providing you with the information you needed to make your decision?

Excellent

Average

Poor

Comments: \_\_\_\_\_

3. Were the carpenters and painters polite and helpful?

Excellent

Average

Poor

Comments: \_\_\_\_\_

4. How would you rate the quality of workmanship?

Excellent

Average

Poor

Comments: \_\_\_\_\_

5. Do you feel the completed job was everything we promised?

Yes /  No

Comments: \_\_\_\_\_

6. Do you know of any problems that need our attention?

Yes /  No

Comments: \_\_\_\_\_

7. Is your home more beautiful now than before?

Yes /  No

Comments: \_\_\_\_\_

8. Briefly explain why you chose R and E Painting Inc. for your coating needs?

Comments: Pricing, quality paint, small business,  
someone to constantly oversee job.

9. May we use your name as a reference to your neighbors and others in your area?  Yes /  No

10. How would you rate us overall?

Excellent

Average

Poor

Comments: You have been very friendly and  
nice. Thanks for changing paint color without  
any difficulty. I will definitely  
recommend R+E and call you again for  
any other painting I need. Kate Kuntz